Abstract

A method of exchanging data between a primary system, such as a call processing system, and an external system to ensure transactional reconciliation between the systems, the method comprising the steps of creating a data message containing updated data within one of the systems, storing the data message within the system that created the data message, sending the data message to the other system, reading the data message within the other system, sending a receipt acknowledgment message to the system that sent the data message, and modifying data within either one or both of the systems according to the updated data contained within the data message.